Digitalisation of Enterprises







Foreword

Welcome to the third edition of the Digitalisation of Enterprises Report, which analyses the state of the Czech market for enterprise resource planning [ERP] systems and the level of digitalisation of processes in the business sector. Following two previous editions which were very positively received, we are pleased to build on their success and once again provide the professional public with updated insights into the Czech market.

Allow me to begin once again with a brief summary of the past year. After two years of significant inflation, this was a year marked by anticipation, particularly as to whether inflation could finally be brought under control. While this was ultimately achieved, elevated energy prices and a degree of market uncertainty persisted throughout the year. Naturally, this uncertainty had a substantial impact on managerial decision-making, with most companies focusing on reducing investment and tightening budgets. Toward the end of the year, as the economy began to stabilise and there was a glimmer of light at the end of the tunnel, investment activity picked up once again. This is encouraging news not only for businesses, but for all of us striving to advance the digitalisation of enterprises.

The ERP market followed a similar trajectory, ultimately concluding on a positive note. While the market of larger enterprises has already reached a relative state of stability, the largest segment—small and medium-sized enterprises (SMEs)—remained affected by the turbulence of previous years, driven by high energy costs, inflation, and consequently a sharp rise in wage demands throughout the year. Nevertheless, it was this very segment—the driving force of the economy—that finally gained momentum at the turn of the third and fourth quarters and, by year's end, had hopefully put the myth of a stagnant economy to rest once and for all.

I believe that this upward trajectory has already become a sustained trend. I believe that the digitalisation of enterprises is once again on a promising path. And I also believe that the progress in digitalisation will extend beyond the business sphere and into public administration. This remains true despite the almost amateurish failure of the digitalisation of the construction permitting system. Midway through the year, it seriously undermined public trust not only in the government authority, but also in the process of digitalisation itself. At the same time, however, it also showed that digitalisation must be carried out professionally, not by so-called "jacksof-all-trades" who just happened to be passing by. It must be driven by a long-term vision, not by short-term political agendas.

In 2025, Asseco Solutions and Helios systems celebrate 35 years in the information technology market. We have thus demonstrated that our vision is genuinely long-term and that we are not interested in living off short-term gains. While thirty-five years of the Helios brand on the market is certainly a notable anniversary, it would be meaningless without a continuing vision for the future. That is why we have chosen to make the past a springboard into the future. First, we have decided to revitalise the Helios brand, giving it a fresh, modern look. However, the rebranding is not the end of the journey; it is the beginning. The new identity reflects our commitment to keep going, to maintain our momentum, and to continue evolving technologically. It marks the start of a new, even more progressive era. We remain on the path towards the future of ERP systems, which we believe lies in an open ecosystem of interconnected applications. The complete digitalisation of processes is therefore a necessary path forward, along with the adoption of cutting-edge technologies such as artificial intelligence and machine learning.

I believe that the data presented in this report will once again help us all to remain strong advocates of digitalisation and, above all, to stay optimistic about future developments.

Jiří Hub

CEO and Chairman of the Board of Directors of Asseco Solutions, a.s.



Foreword

Another year has passed, and once again I have the pleasure of greeting you as you read the Digitalisation of Enterprises Report. Since the last edition, we have lived through a turbulent year. On one hand, the economy has been gradually returning to normal; on the other, there has been continued rapid technological advancement, again particularly in the field of artificial intelligence. The year 2024 marked another step forward in process automation and more efficient data processing. I firmly believe that the proper application of innovations such as AI leads not only to higher productivity, but also to further development of the business sector.

In today's business environment, innovation is a key prerequisite for success. The adoption of advanced IT solutions that automate processes, ensure their high efficiency, and improve transparency, is an essential part of advancing strategic business management. Digitalisation not only optimises internal operations but also enables flexible adaptation to changing market conditions. Ongoing armed conflicts in Ukraine and the Middle East, and the return of Donald Trump to the White House, are some of the geopolitical elements that shaped the past year. They will no doubt continue to influence global events in the year ahead. All the more reason, then, for businesses to focus on financial efficiency and the automation of large-scale processing of data that is beneficial to their management and growth.

Although the Czech Republic has made progress in digitalisation compared to other European countries, the poorly executed digitalisation of the construction permitting system is a clear warning that there is still a lot of work to do. Only the swift and widespread implementation of digital technologies into the day-today operations of both the business and public sectors can secure the level of competitiveness that we need, both within Europe and the unforgiving global market.

The Czech people are digitally literate and actively seek out online services and tools. I believe that this report by Asseco Solutions can contribute to a better understanding of where we stand and that its insights will fall on fertile ground. Let us all work together on developing our mindset as well.

Happy reading!

Zdeněk Zajíček

President of the Chamber of Commerce of the Czech Republic President of the ICT UNION



Digitalisation of Enterprises 2024: Insights from the Managers of Asseco Solutions



Martin Kršňák

Business Development Director

If I had to capture what drove enterprise digitalisation across the market in 2024, I would choose the word connection. Companies are increasingly looking for ways to link the separate parts of their business data, systems, teams and external partners—into one coherent whole. It is no longer just about having digital tools. It is about how they communicate. How they interconnect. How they create shared value.

We have observed a significant shift in how companies think about information systems: they want fewer isolated "islands" and more of an integrated ecosystem. They want planning processes to be grounded in real capacity, for sales to have visibility into production, and for management to have real-time overview across the entire company. They want their typically local systems to work seamlessly with modern cloud-based tools and applications, to be able to incorporate AI agents into process management, and to ensure that everything comes together as a perfectly integrated whole. And what was once separate must now be brought together—quickly and intelligently.

The future of digitalisation lies not in individual solutions, but in how they work together. Those who can connect their businesses—both technically and in terms of people—will gain an edge not only in speed, but in adaptability when it matters most. The key to success is ensuring that all the individual elements work in harmony within a single, well-prepared ecosystem, without the need for complex, bespoke integration projects. Such solutions will offer customers a high degree of flexibility while dramatically reducing both financial and time investment.

Word of the Year: CONNECTION

The future of digitalisation lies not in individual solutions, but in how they work together.



Jiří Ullrich

Director of the SME Business Unit

The year 2024 demonstrated that the most successful customers among small and medium-sized enterprises were those who viewed digitalisation as a key driver of their development. These business leaders were well prepared—they had their data in order, processes under control, and tools in place that enabled them to respond quickly to changes in the market.

Whether trading companies, service providers, or manufacturers, success belonged to those who had taken the time to establish systems that allowed them to plan ahead rather than constantly put out fires. In a turbulent environment, the ability to see beyond the end of the month proved to be one of the key advantages. Those who embraced digitalisation early and gave it room to grow will not only stay two steps ahead of their competition this year, but well into the future. In logistics, for instance, digitalisation enabled faster processes through the automation of warehouse operations and real-time shipment tracking. Error rates were reduced thanks to the use of artificial intelligence in automated document processing, which streamlined administrative workflows. Another example is the use of automated data reporting, which allows businesses to monitor trends and make forward-looking decisions based on accurate and up-to-date information. Moreover, investments into digitalisation typically pay for themselves within a matter of months, making them a highly cost-effective move.

The ability to learn, adapt, and build on data will remain a key success factor in the years ahead.

Winner of the Year: **A BET ON THE FUTURE**

Those who embraced digitalisation early and gave it room to grow will not only stay two steps ahead of the competition this year, but well into the future.

Viktor Janda

Director of the ENT (Enterprise) Business Unit

In the enterprise segment, the greatest challenge in 2024 was the ability to CHANGE—and not merely to manage it, but to fully embrace it across the entire organisation. Large companies have been engaged in digitalisation for years, but this year made it abundantly clear that technological maturity alone is no longer sufficient. The key now lies in the ability to connect innovation with day-to-day operations—with people, processes, and company culture.

A major topic was workforce and human capacity, areas in which there has been a long-standing shortage within the Czech Republic. Today's digital tools can replace routine tasks and fill gaps where people are missing or where the work is repetitive but it is also becoming increasingly evident that their true value emerges where they enhance expertise, decision-making, and leadership. The most successful companies were not those that adopted new technologies the fastest, but those that were able to integrate them naturally into their structure and give them meaningful purpose.

In 2025, the most successful companies will be those that learn to lead change as an enduring capability. Not as a project, but as part of the company's DNA interconnected with its people, goals, and the real needs that arise over time and drive its growth.

Challenge of the Year: EMBRACING CHANGE

Technological maturity alone is no longer enough for large organisations. The key now lies in the ability to connect innovation with day-to-day operations—with people, processes, and company culture.



Jiří Hub

Director of the PUB (Public Sector) Business Unit

From the perspective of public administration, the standout figure of 2024 is the proportion of Czech citizens with at least basic digital skills—69%. This number deserves attention. Not only because it places us above the European average, but more importantly, because it reflects the readiness of the population to use the state's digital services.

At the same time, we are still hampered by the insufficient quality of those very services. In the European DESI rankings (which compare the level of digitalisation of public administration services, Editor's note), we remain in the lower half of the table, despite legislative initiatives, available technologies, and the lessons of recent years. What does this tell us? That our challenge no longer lies in technology. Nor in the people. It lies in the system. Public administration must learn to respond more flexibly—placing greater emphasis on service quality, consistency of approach across institutions, and the ability to manage change in an environment that has historically been heavily process-oriented. Today, digitalisation is no longer just about what we launch, but about how seamlessly it works for everyone who interacts with the state.

In 2025, the key task will be to convert people's trust in digital solutions into real-world experiences. The success of public administration will not be measured by the number of online portals, but by how easily and effectively people are able to meet their needs through them

Figure of the Year:



Today, digitalisation is no longer just about what we launch, but about how seamlessly it works for everyone who interacts with the state.



Enterprise Digitalisation from a Data Perspective



In this chapter, we examine the digitalisation of the business sector from a data perspective. As in the previous year, we have drawn on data from the Czech Statistical Office (CSO), selecting several key insights from the January report titled **The Use of Information and Communication Technologies in the Business Sector – 2024**. Statisticians from the CSO collected data from 7,360 enterprises and, for international comparisons, used data from Eurostat.

The second data source comprises the results of a representative survey conducted exclusively for Asseco Solutions by Median. At the turn of **March and April 2025**, the agency carried out an extensive survey among personnel responsible for the procurement and selection of information systems. The findings from this survey are representative of **all 13,444 medium-sized and large enterprises** in the Czech Republic.

The Larger the Enterprise, the More Digitalised

Information and communication technologies (ICT) have rapidly become an integral part of businesses, and their use has significantly influenced how companies operate. According to the CSO, these technologies are no longer limited to internal communication, information sharing with business partners, or customer interactions—digitalisation is gradually becoming an increasingly integral part of nearly all business processes. Statisticians measure the level of digitalisation using 12 criteria established by the European Commission (EC). These include factors such as internet connection speed, employment of IT specialists, and remote access to systems.

According to the CSO, more than a third of enterprises (34.8%) demonstrate a high level of digitalisation. The data also show that the proportion of enterprises with a high level of digitalisation increases with company size. (Enterprises are classified as having a high level of digitalisation if they use at least 7 of the 12 digital technologies defined by the EC, Editor's note).



Enterprises by Level of Digitalisation; 2024

Data source: CSO, Survey on the use of ICT in enterprises Note: CSO graphs are subject to rounding.



EU Country Enterprises with a High Level of Digitalisation; 2024

Remote Work Is No Longer Optional

Workplace flexibility is now one of the most widely discussed topics. While working from home was rather a rarity before the pandemic, it has since become a regular part of working life for many. To enable employees to work remotely in a fully functional way, many companies had to introduce or expand the use of remote access to the corporate network. According to findings from the CSO, around six out of ten enterprises allow employees to remotely access work documents, business applications, or information systems. Online work meetings are held by 47% of enterprises, and 59% of Czech businesses allow their employees to work from home at least occasionally.



Enterprises in the Czech Republic Allowing Employees to Work from Home at Least Occasionally

Data source: CSO, Survey on the use of ICT in enterprises Note: CSO graphs are subject to rounding. In connection with remote work, video conferencing platforms such as MS Teams, Google Meet, and Zoom are now commonly used. This method of communication has become essential in the business environment, not only for internal communication between colleagues within the same company, but also for communication with various business partners and clients. According to the CSO, online work meetings take place in 47% of enterprises in the Czech Republic—less frequently than in most other EU member states, where the EU27 average for 2024 was 53%. They are most commonly held by companies in Finland (85%), Sweden and Denmark (both at 79%), while the lowest occurrence is in Bulgaria, Hungary, and Latvia, where only around a third of enterprises conduct online meetings.



Enterprises in EU Countries Conducting Online Meetings; 2024

Share of all of enterprises with 10 or more employees in the given country

Data source: Eurostat, December 2024

AI Tsunami on the Horizon

In the context of digitalisation, artificial intelligence has unquestionably been the most talked-about term in recent years. Its expanding capabilities are naturally reflected in practical use of AI, whether among the general public or in the business sector. According to respondents, 39% of surveyed enterprises currently use artificial intelligence, while a further 44% report plans to adopt it in the future. Compared to the previous report, the number of businesses using AI has nearly tripled. And while in 2023 nearly half of companies reported they had no intention of using AI, the latest data show this figure has now shrunk to just 17%.



Do you currently use artificial intelligence (AI), or are you considering using it in the future?

Data source: MEDIAN for Asseco Solutions

The share of companies that do not currently use AI but plan to has slightly increased from 40% to 44%.

2025



Companies Want AI Primarily for Administrative Automation

Respondents who already use or plan to use Al intend to apply it primarily in the **automation of administrative processes** (56%) and in **data analysis and trend prediction** (52%). **A third** of surveyed enterprises mentioned **customer support** (chatbots, voicebots – 34%) and **marketing and content personalisation** (33%).



Respondents who already use or plan to use AI **see its** greatest potential in increasing work efficiency (70%),

enhancing competitiveness (43%), and improving the customer experience (40%).



Data source: MEDIAN for Asseco Solutions

An increasing number of companies are also making use of business intelligence (BI) and reporting tools. Only a third neither use them nor do they intend to, while just under a third already use these tools, and just over a third plan to adopt them.



Data source: MEDIAN for Asseco Solutions

Lack of Awareness is the Main Reason for Not Using AI

Respondents who **neither use nor plan to use Al most** frequently cite lack of information about its potential application as the reason (half of the 50 respondents (52%) ranked this among their top three reasons). Other leading concerns cited by companies include **data security** and **a shortage of qualified personnel** (both mentioned among the top three reasons by 41% of respondents).



Data source: MEDIAN for Asseco Solutions

Cloud Brings Freedom

Research shows that cloud technologies have become an integral part of modern business. They are no longer seen as a trend, but as a standard tool for the efficient and flexible management of IT infrastructure. More than half of surveyed enterprises now use an information system hosted in the cloud. At the same time, the proportion of "cloud sceptics" continues to decline, shrinking year-on-year to just under one fifth.



2025



As in the previous report, respondents identified the main benefits of using applications or information systems (IS) in the cloud as remote access to IS any time from anywhere (50%); cost savings and reduced investment in hardware (HW) and software (SW) (42%); and improved security (both HW and SW) (40%).



What do you consider to be the main benefits of cloud-based applications or information systems?

The Fight Against Cyberattacks Continues

Cybersecurity and the readiness of both businesses and individuals to defend against widespread and targeted cyberattacks have been a big topic for years, and yet attackers continue to stay one step ahead. According to respondents, nearly half [45%] of surveyed companies have experienced a cyberattack, which represents only a slight decrease from the previous year's figure of 50%. Has your company ever been subject to a cyberattack, such as phishing, ransomware, or other forms of cyber threats?



Data source: MEDIAN for Asseco Solutions



2023

...But Confidence in Security Measures Remains High

Interestingly, trust in cybersecurity measures among surveyed companies remains strong. A total of 91% of respondents say they definitely or mostly trust the security solutions implemented in their companies. Among those who have already experienced to a cyberattack, the figure is as high as 92%.



According to the CSO, the most common cybersecurity measure in 2024 was the use of strong password authentication for accessing computers, networks, or applications. It was used by more than 87% of enterprises in the country, and by nearly all large companies (98%). The second most common measure was backing up company data to separate or external storage. This method was used by 79% of Czech enterprises with more than ten employees, and by over 95% of large companies. The third most common security measure in 2024 was user and device access management (user permissions) for the corporate network, implemented by 60% of small businesses, 86% of medium-sized enterprises, and 97% of large companies.

A Quarter of Companies Already Rent Their Software

Respondents answered a question regarding the acquisition of an information system. The predominant approach for acquiring an ERP system remains the purchase of a licence, which was a method used by 61% of surveyed companies. However, more than a quarter of companies now use a rental model, and over a half of respondents plan to adopt it in the future, representing significant market potential. Compared to the previous survey, the number of companies considering this approach has increased by 5%. How have you acquired your information?

61%

27%



The chart is sorted by the total number of first, second and third place responses

ENTERPRISE DIGITALISATION FROM A DATA PERSPECTIVE





- We are unlikely to acquire software on a rental basis
- We definitely do not plan to acquire software on a rental basis

As the main reason for choosing the rental model, companies most frequently cite lower upfront costs; regular updates and support, as well as flexibility and ease of use, also play a significant role.



What are the main reasons you currently prefer, or would prefer, renting software?

Data source: MEDIAN for Asseco Solutions

One Software Provider is Not Enough

We also asked companies whether they rely on a single software provider or whether they currently integrate or plan to use software from multiple suppliers. **Only a quarter of respondents prefer using a single provider.** In contrast, two fifths (40%) of surveyed companies report using software from multiple providers, and more than a quarter (27%) indicate plans to integrate software from various suppliers.



Data source: MEDIAN for Asseco Solutions



A majority of respondents (55%) stated that ideas for expanding the software with specific solutions come from company leadership (e.g. Head of Finance, Head of Sales, Head of Marketing). Second place is held by top management (owners, directors, managing directors), while the smallest share of input comes from employees.

- Ideas for expanding SW with specific solutions typically come from company leadership (e.g. Head of Finance, Head of Sales, Head of Marketing)
- Ideas for expanding SW with specific solutions typically come from top management (owners, directors, managing directors)
- Ideas for expanding SW with specific solutions typically come from regular employees (accountants, sales representatives, marketing staff)
- Other channels

Data source: MEDIAN for Asseco Solutions

Public Administration Still Has Digital Ground to Cover

The digitalisation of public administration is somewhat reminiscent of the legendary Mrs Columbo—everyone talks about her, but no one really knows what she looks like. Yet most of us would agree that the primary goal of digitalisation should be to drive the economy forward and simplify everyday life for everyone citizens, businesses, and government authorities alike. We therefore asked companies how satisfied they are with the options for communicating with public authorities. Nearly two-thirds of respondents expressed satisfaction with the options for digital communication with public administration, although most selected "somewhat satisfied". In contrast, onethird of businesses reported dissatisfaction.



How satisfied are you with the options for digital communication with public administration?

The most widely used platform is the Data Mailbox system (datové schránky), mentioned among the top

three tools by nine out of ten (87%) businesses. Second

is occupied by the Citizen Portal (portál občana) with 61%, and over half of companies reported the use of ePrescription (eRecept) and eDocument (eDoklad).



Which public-sector digital platforms do you use most frequently?

Despite this, companies still see room for improvement in communication with public administration, as nearly three-quarters of respondents would welcome simplification and acceleration of communication with government offices. Progress could also be driven by better integration of digital systems (e.g. between healthcare, tax offices, and trade licensing authorities), as well as the automation of administrative processes and reduction of bureaucracy.



Which areas of public sector digitalisation should, in your opinion, be prioritised?

Data source: MEDIAN for Asseco Solutions



Digitalisation of Enterprises 2024 from a Legal Perspective



"Protection of the weaker party is enshrined not only in labour law but also in many other areas. If the stronger party gains access to even more powerful digital tools, will the law need to strengthen the duty to protect the weaker party? Or are we simply assuming that such tools will be universally available?"

Michal Kuk

Frank Bold Group Legal Expert

Does software need legal safeguards?

Programs and applications are increasingly adept at guiding users through the necessary steps of various administrative processes linked to current legal regulations. This is invaluable especially in areas that are either too new, extremely complex, or both for companies. An example might be monitoring the impact of a company's activities on the environment and society. Software such as our recently introduced DMA tool systematises and simplifies the performance of complex double materiality analysis and supports companies in setting the right priorities in the area of ESG.

Similarly, various HR solutions are learning to track legislation and can prepare the necessary updates to documents. Following the so-called flexible amendment to the Labour Code, features such as automated calculation of notice periods, which are no longer tied to the first or last day of the month, are proving increasingly useful.

While, for instance, in the case of autonomous vehicles, lawyers have for many years been forced to consider questions like "what if the car chooses to hit a person at a pedestrian crossing", with purely software-based artificial intelligence applications, we are still at the beginning. Thus we are dealing with issues such as legal liability for errors caused by a poorly programmed algorithm. And we should also be talking about safety and ethics.

The precise coordination between humans and machines on an automative production line is reminiscent of a dance, but one that, thanks to safety mechanisms, stops immediately the moment a person enters the machine's expected path without prior warning. The robotic arm halts mid-movement before the human partner even realises they could have lost a hand.

What might such a safety mechanism look like in the digitalisation of internal processes, for example in HR? A program does only what the programmer instructs it to do, and if it is designed to learn independently, clear boundaries are also set. However, it is the client/ user who determines what the program is meant to do.

Should a safeguard in the form of a legal restriction or expansion of functionality be built into that relationship?

Let us imagine a purely hypothetical company preparing to lay off employees. The HR software has detailed information about everyone, and you have the option to ask whom it would be best to part ways with. It suggests the person who frequently fails to show up for work or leaves unexpectedly early, and whose absences exceed the company average. Yes. Problem solved. Instead of a dismissal notice, the software prepares and automatically sends the employee a proposed agreement, giving the company a chance to avoid paying severance.

Now the safeguard: the employee—a single mother with a nursery-aged child—receives, along with the proposed agreement, an automatic notice stating that signing the agreement is voluntary and may affect her entitlement to or the amount of unemployment benefits. The software notifies her in the message that she is legally entitled to severance pay and includes information about the average severance amount paid by the company over the past five years, along with a link to a recent court ruling in which a female employee in a similar situation successfully claimed compensation.

Protection of the weaker party is enshrined not only in labour law but also in many other areas. If the stronger party gains access to even more powerful digital tools, will the law need to strengthen the duty to protect the weaker party? Or are we simply assuming that such tools will be universally available?

It is something to reflect on, perhaps over a coffee. At the Museum of Decorative Arts in Brno, a robot will prepare it for you—including placing a tiny biscuit on the tray. It will even draw latte art in the foam based on your own photo, which you send when placing the order. There, the safeguard takes the form of a simple glass partition, preventing the robot from accidentally spilling anything on you. In the future, we may have to look for safeguards that are less obvious.



Digitalisation of Enterprises 2024 from the Perspective of Asseco Solutions Clients



DIGITALISATION OF ENTERPRISES 2024 FROM THE PERSPECTIVE OF ASSECO SOLUTIONS CLIENTS

Client: Cimex Invest

Digitalised with the Help of: Helios Nephrite

7

Reasons for Implementation:

Consolidation of corporate data from multiple sources and companies into a single system using the Multicompany functionality and increase in the efficiency of support/service activities (accounting, tax, reporting, corporate document workflow).

7

Modules in Use:

Core (Finance and Accounting, CRM, DMS, Workflow, Operations, Contracts), Multicompany, Projects, Business Intelligence – Finance module.

7

Key Benefits of Implementation

Managing such a complex group requires truly high-quality enterprise resource planning. For this reason, Cimex Invest switched to the Helios Nephrite ERP system. In addition to simplifying administration, the system delivered tangible savings in licence management. Employees gradually adopted the system as well, benefiting from the automation of numerous processes. Compared to previous projects, it enables them to work with data in a clear and structured way, which Helios is able to report and visualise effectively.

CLIENT COMMENT

"We implemented the Helios Nephrite information system back in 2020. We appreciated the use of the new Multicompany feature, which significantly simplified the management of our portfolio companies (more than 40 entities) through shared data tables and the integration of output reports across the entire group, broken down by individual departments, business units, divisions, and so on. We also succeeded in significantly streamlining internal processes, which in turn led to substantial time and cost savings."

Ing. Michal Kubišta

Finance Manager at Cimex Invest

Client: City of Vamberk

Digitalised with the Help of: Helios Pantheon

CLIENT COMMENT

"The city had been using the Helios Fenix information system to run its municipal office for 23 years. In 2021, we were among the first to transition to the more modern Helios Pantheon solution. This was a strategic move, as it was not merely a software change, but a complete transformation in our approach to accounting and asset management. Today, we all agree that the switch to Helios Pantheon was the right decision, as it simplifies our day-to-day administration, saves time, and offers far greater functionality, which we can also help shape and develop."

Ing. Martina Jusková

Secretary of the Vamberk Municipal Office

7

Reasons for Implementation:

Modernisation of office management streamlining administration, saving time, and working more efficiently.

7

Modules in Use:

Finance, Budget, Revenues and Fees, Incoming and Outgoing Invoices, Orders, Cash Desk, Bank, Accounting, Reporting, Assets, records management service Spiska.

7

Key Benefits of Implementation

The transition to the new Helios Pantheon system has significantly simplified and accelerated work with key administrative agendas. The budgeting and accounting modules offered broader data-handling capabilities, which greatly support the preparation of budgets and financial overviews. Working with incoming and outgoing invoices is now much faster and more user-friendly than in the previous system. One of the many benefits users have noted is the ability to integrate the Spiska records management system with Helios Pantheon. DIGITALISATION OF ENTERPRISES 2024 FROM THE PERSPECTIVE OF ASSECO SOLUTIONS CLIENTS

Client: Wave Logistic

Digitalised with the Help of: Helios Inuvio

7

Reasons for Implementation:

Process optimisation, increased efficiency, digitalisation of documentation.

7

Modules in Use:

Accounting, Transport Services, ERPORT, Docu-X, CRM Coripo, Customer Portal.

7

Key Benefits of Implementation

Helios Inuvio, combined with other solutions such as ERPORT, Docu-X and Coripo, has helped eliminate errors, accelerate processes, and deliver better customer service. All documents are available within the Helios system, which has helped streamline day-to-day operations. In addition, the system's flexibility has made it possible to adapt it to the specific needs of Wave Logistic.

CLIENT COMMENT

"We are proud to be not just transport providers, but also suppliers of comprehensive logistics services. Our priority is to offer top-tier service and technological support that makes transport management easier for our customers. We have been using the Helios Inuvio information system since 2019. It has become an indispensable part of our day-to-day operations—from transport tracking and calculations to orders, invoicing, and accounting processes. We will soon be adding a customer portal, with the Helios system at its core as the central data hub. Thanks to this system and the connected modules, we are well prepared for continued growth and development in the highly competitive logistics market."

Jiří Beran

Co-owner of Wave Logistic

Together into 2025

We are nearing the end of our overview of enterprise digitalisation in 2024. It is clear that digital transformation will continue this year as well, including further developments in artificial intelligence, which is rapidly becoming an essential part of business processes. Unfortunately, business in 2025 will again be affected by significant uncertainty stemming from trade disputes, customs measures, and ongoing geopolitical tensions, factors that will almost certainly contribute to a shift in the structure of the global economy. Czech entrepreneurs and companies will also need to respond to and manage these challenges.

We remain committed to standing alongside them alongside you. And we believe that our modern enterprise information systems represent a suitable response to these (and other) challenges. The ongoing technological revolution, in the form of artificial intelligence and automation, presents not only a challenge, but above all a tremendous opportunity. An opportunity for the development of business, of companies, and of employee skills. We are and will continue to be ready to support improvements across all areas of business, including your own.

We look forward to facing these challenges together with you and turning them into realised opportunities. Digitalising business is the right path forward, and we believe our solutions will be your reliable guides and trusted tools along the way.

Asseco Solutions

Asseco Solutions, a.s. is the largest producer of enterprise information systems on the Czech and Slovak markets and will celebrate 35 years since its founding in 2025. Its software solutions are also distributed in other Central European markets.

The company is involved not only in the development, but also in the implementation and support of specialised systems for organisations of all sizes, operating across a wide range of sectors. Its product portfolio ranges from information systems for a broad spectrum of enterprises engaged in manufacturing, trade, or services, to solutions for the public sector, and products designed to meet the specialised needs of companies, such as television production.

All products are supported by a wide range of services and partner solutions. In addition to core modules and functionalities, the company offers applications tailored for specific business areas, known as industry solutions. Asseco Solutions holds ISO 9001:2015 and ISO/IEC 27001:2013 quality certifications, and is a member of the multinational Asseco Group. The turnover of Asseco Solutions, a.s. for the last fiscal year (2024) was CZK 930 million, and the company employed 400 people.



